CO.23.09 2022-2023 Annual Report of the Senate Committee on Campus Operations

This report summarizes the activities of the Senate Committee on Campus Operations (CO) during the 2022-2023 academic year. CO met on September 30, October 21, November 11, January 27, February 24, and March 24. More detailed information is provided in the minutes of those meetings.

I. **ITEMS REMOVED FROM THE AGENDA**

**CO.23.01, Chrome River Discussion**
Aaron Carter (Assistant Vice President, Procurement Services) and Melissa Plotner (Senior Assistant Director, Payment Operations) led a discussion on Chrome River, the new software solution that replaced the University of Illinois System’s travel and expense management system (TEM) on February 14, 2022.

**CO.23.02, MTD Discussion**
Karl Gnadt, Managing Director, Champaign – Urbana Mass Transit District (MTD), Jay Rank, Operations Director, Champaign – Urbana Mass Transit District, and Amy Snyder, Chief of Staff, Champaign – Urbana Mass Transit District provided an overview on MTD operations. MTD has been severely impacted by the pandemic, the ensuing supply chain shortage, and an employee shortage. Those factors affect day-to-day operations and impacts service.

**CO.23.03, Illini Union: Update on Vendors and General Operations**
Rebecca Salzman, Director, Illini Union, and James Trail, Retail Manager, Illini Union, provided an update on the current challenges and work being done to add new vendors to the Food Court in the Illini Union.

**CO.23.04, Update on Strategic Project Management Office**
Rebecca McNaught, Executive Director for Project Management & Business Service Quality, gave an overview of the newly created Strategic Project Management Office. The office was created out of the need for project management on strategic and university wide initiatives and development.

**CO.23.05, Discussion on Amazon Business**
Aaron Carter, Assistant Vice President of Procurement Services, University Payables, provided an update on Amazon Business. Carter shared that spending is a fraction of what it
was before, with books and periodicals as the biggest spend. The goal is to be 100% compliant to avoid another shutdown of services.

**CO.23.06, Discussion on Amazon eCodes**

Susie Baker, Senior Associate Director of Payment Operations, University Payables, Laura Manrique, Senior Associate Director for Merchant Card Services, Office of Treasury Operations, and Terry Thompson, Senior Director for Treasury Operations, Office of Treasury Operations, provided information on Amazon eCodes. Amazon eCodes can be used to issue a code or provide a payment when a department is conducting research that involves human subjects who receive financial incentive to participate in a study.

**CO.23.07, Discussion on EV Charging Stations and General Parking Matters**

Martin Paulins, Director of Parking, Parking Department, provided an overview of current and future locations for EV Charging units. Maria McMullen, Assistant Director of Parking, Parking Department, shared general information on parking matters along with the challenge of hybrid/remote work schedules and how that impacts parking.

**CO.23.08, Update on New Initiatives at Facilities and Services**

Pete Varney, Director of Transportation and Building Services, Facilities and Services, provided an update of initiatives taking place at Facilities and Services (F&S) that include a data analysis review, operations and the steps taking place to update several areas, and new areas of focus within personnel.

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**CAMPUS OPERATIONS**

James Brennan, Chair
Mohamed Ali Belabas
Susan Breakenridge
Ahmed Elbanna
Joanne Kaczmarek
Dawn Kink
Steven Lumetta
Stephen Peters
Kuldeep Namdeo
Zykeria Presswood
Jacob Sherkow
Ehab Kamarah, *ex officio*
Anthony Mancuso, *ex officio*
Kristin McMurray, *ex officio*
Jack Reicherts, *ex officio*
Ginger Velazquez, *ex officio*